



# FAQ

Frequently Asked Questions

Below you will find answers to the most frequently asked questions regarding Conners 4™. As the questions span across a variety of subject areas, they have been categorized by topic to make it easier to navigate.

## ADMINISTRATION, SCORING AND REPORTING

**Is the Conners 4 hand scored or computer scored?**

The Conners 4 offers digital/online scoring only. Scoring online is less prone to error than hand-scoring and takes very little time. Given the time, cost savings, and improvement to accuracy, online scoring was reported as the preferred option in market research. While hand scoring will not be available, paper administration will still be possible by printing a paper form from MHS Online Assessment Center+. The responses from the paper form can then be entered for computer scoring and reporting. Entering the responses (even with double data entry verification turned on, which is recommended) is still faster than hand-scoring.

**What is the average administration time on the Conners 4?**

The following are the average administration times:

**Conners 4 Full-length:** Self-Report – 15 minutes, Parent – 15 minutes, Teacher – 12 minutes  
**Conners 4-Short:** Self-Report – 6 minutes, Parent – 7 minutes, Teacher – 5 minutes  
**Conners 4-ADHD Index:** Self-Report – 1.5 minutes, Parent – 1.5 minutes, Teacher – 1 minute

**Is there an option to email the questionnaire to raters like in Conners 3?**

Yes, for Conners 4 (and any rating scale available on MHS Online Assessment Center+), you can email a link to the rater to complete the form. You will receive a notification via email and in the portal when the form has been completed and is ready for scoring and report generation.

**How can I use paper administration with Conners 4 if it's now fully digital? I need to send forms to certain students who do not have access to a computer.**

Paper administration is available within Conners 4. You will still have the ability to print paper forms within the MHS Assessment Center+ to give to the student, parents, or teacher. The form can then be returned to the practitioner to enter into the MHS Online Assessment Center+ platform. You can print or send out as many forms as required, and you won't be charged for the use until it is entered, scored online, and a report is generated.

**When administering the Conners 3, the formatting of the paper form causes difficulty keeping responses on the same line (i.e., the small font and wide space between items and response options usually has students confused, and they sometimes mark the wrong line or skip lines). Was this issue addressed in Conners 4?**

Yes, the paper layout is re-designed which should alleviate this concern.

**Can you download the report as a Word document in Conners 4?**

Yes, the report will be available for download as both a PDF and word document.

## AVAILABILITY

**Do you have an official release date for Conners 4?**

Conners 4 will be releasing in July 2022.

**When will Conners 4 be offered worldwide with translations?**

The English language version will be available to all customers worldwide through our MHS Online Assessment Center+. We are currently working with our international partners to create a release plan for translations to local languages. We are releasing in English, U.S. Spanish, and French Canadian.

**When will Conners 4 be available in Canada?**

We release to North America (USA & Canada) at the same time.

**Will Conners 4 be available in Spanish?**

Yes, Conners 4 will be released with U.S. Spanish language options for all forms except Teacher.

**When will all the report options be available?**

A release date for the additional reports formats will be announced at a later date.

## EXCHANGE POLICY

**Will digital Conners 3 uses automatically convert to Conners 4 when it is released?**

Yes, on the day of the Conners 4 release, all MHS Online Assessment Center+ admin account users who have Conners 3 Online uses will have access to Conners 4 within their account. Any unused Conners 3 uses can be substituted for Conners 4 uses. Uses will be substituted on a one-for-one basis. Administrator account users must enable Conners 4 through their account settings and “manage my assessments.” Administrator account users can grant sub-users access to Conners 4 by enabling access. More information regarding the transition process can be found here: **Transition Overview**.

**How long after the Conners 4 release do we have to use our existing paper inventory?**

You do not need to use your paper inventory before shifting to Conners 4. However, if you have ordered paper forms within a specified return/exchange policy timeline, you may exchange these paper forms for online forms.

**What happens to my Conners 3 when the Conners 4 comes out?**

Any existing MHS Online Assessment Center+ admin account users who have Conners 3 Online uses will have immediate access to Conners 4 within their account. Any unused Conners 3 uses can be substituted for Conners 4 uses. Uses will be substituted on a one-for-one basis. For more information about this process, please reference the **Transition Guide**. For any software or hand-scored Conners 3 users, you can continue to use up your inventory of Conners 3.

## COMPLIMENTARY ADHD SOLUTIONS

**The Conners 4 includes Executive Function measures, do I still need to use another Executive Function scale in addition to this?**

The Conners 4 provides a high-level assessment of Executive Function difficulties. Use the Comprehensive Executive Function Inventory (CEFI) to get an in-depth assessment of Executive Function strengths and weaknesses (including an assessment of nine separate Executive Function skills).

**Which other Conners assessments will be revised?**

The Conners Comprehensive Behavior Rating Scales (Conners CBRS) is currently being revised and was co-normed with Conners 4. The Conners CBRS 2 will have similar updates regarding updated normative samples and reports, but the content updates will differ.

The Conners Adult ADHD Rating Scales 2 (CAARS 2) is also under revision. The CAARS 2 retains key clinical content and DSM-based scales found in the original CAARS and adds several features, including a response style analysis section, critical and screener items (for self-harm, suicide, anxiety, and depression), and impairment & functional outcome items.

The Conners Early Childhood (Conners EC) is in the pipeline for revision. Changes to the Conners EC will be similar to Conners 4 with respect to updated normative sample and updated reports.

**Do I still need to use the CBRS or is everything covered by the Conners 4?**

The Conners 4 provides a deep dive into symptoms of ADHD and associated impairments. There is also a high-level assessment of disruptive behavior disorders and symptoms of depression and anxiety. In contrast, the Conners CBRS does not dive as deeply into ADHD. However, the Conners CBRS assesses 13 different disorders and more broad social, emotional, and behavioral domains, an important step for differential diagnosis.

## PROMIS® SLEEP ASSESSMENTS

**How will the sleep assessments work?**

When sleep problems are indicated based on the Conners 4 Sleep Problems Indicator, you may want to follow up with a more in-depth assessment of sleep problems. Conners 4 users can access the PROMIS® Sleep-Related Disturbance–Short Form 8a and the PROMIS® Sleep-Related Impairment–Short Form 8a, for free to Conners 4 through the MHS Online Assessment Center+.

## PRODUCT INFORMATION

**What is new or different with the Conners 4 compared to the Conners 3?**

Many exciting changes and new features are included within Conners 4, including improvements to functionality, accessibility, and content updates. For more information, you can reference a complete Conners 3rd Edition and Conners 4th Edition comparison guide [here](#).

**Will the USB scoring key still be supported?**

Conners 4 is fully digital and no longer requires a USB scoring key. Scoring is entirely digital, so you can administer, score and generate a report from anywhere with an internet connection. You no longer have to carry heavy caseloads, worry about keeping customer data safe or traveling to access district shared USBs keys.

You can continue to use your USB scoring key with Conners 3 after Conners 4 is released. Response booklets for Conners 3 can be purchased until December 31 2023.

**Will there be long form and short forms available?**

Yes, Conners 4 provides full length, short, and ADHD index stand alone forms.

**Is the age range still 6-18?**

Yes. The age range of the Conners 4 continues to be 6-18 years for Parent and Teacher forms and 8-18 years for youth self-report.

**Do you provide training for Conners 4 that i can share with colleagues from across my School district?**

Yes, MHS provides an on demand training option for Conners 4. This training introduces Conners 4 and includes a review of current ADHD assessment, an overview of the Conners 4 modified and expanded feature set, including updated standardization, reliability, validity and fairness considerations, administration, scoring and interpretation guidelines, and an example case study.

By the end of this training video, you will be able to:

- Describe the best practices for a thorough assessment of ADHD
- Discuss the key features of the Conners 4, including its modified structure and content
- Outline the development considerations and psychometric properties of the Conners 4
- Identify the user requirements for the administration and scoring of the test
- Interpret Conners 4 results to guide decision making and intervention planning.

For more information or to purchase this training, please visit:

**<https://storefront.mhs.com/collections/conners-4>**

\* Please note, this link will only be available upon the launch of Conners 4.

**Do I need to purchase a manual for Conners 4?**

A digital manual is included with Conners 4 for free. All Conners 4 users will get access to the manual on MHS Online Assessment Center+. However, a printed version is also available for purchase.

**For more information regarding Conners 4 and onboarding resources, Please visit [MHS.com/Info/Conners4-Onboarding-Resources](https://mhs.com/info/conners4-onboarding-resources)**

**If after reading the FAQs, you still have questions, please reach out to our Customer Service Team who will be happy to assist you.**

Email: [customerservice@mhs.com](mailto:customerservice@mhs.com)

TEL: US: 1.800.456.3003 | CAN: 1.800.268.6011 | INTL:+1.416.492.2627